

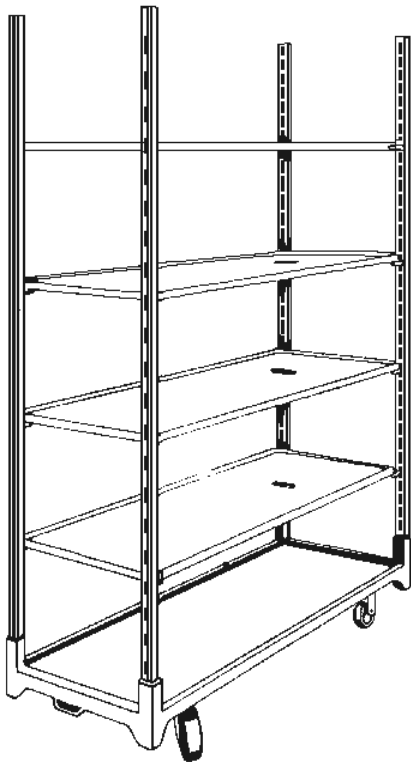
ORDERING DETAILS

Payment

We can accept payment by cheque drawn on a UK Bank or by Credit/Debit card. Credit accounts can be opened on receipt of satisfactory trade references. Our credit terms are strictly 30 days. If you would like to open an account, please ask for an application form to be sent. We generally ask that your first order is paid pro-forma or on delivery whilst we process your account application.

Quantities

Plants are supplied in 9cm pots as indicated in the specification. They are contained in trays of 20. Orders are accepted in multiples of 20. For Ecoliners orders are accepted only in multiples of 40.



Minimum orders for delivery

The minimum order for any particular variety is 20 plants, with the total minimum order of 500 plants. The minimum order for Ecoliners is 40 per variety with a total minimum order of 1000 plants. There is no minimum order total for collection. Orders are surcharged for quantities of less than 20 per variety when accepted.

Confirmations

All orders will be confirmed in writing usually within 14 days. We should be able to advise at this time the approximate cost of delivery. All orders are logged on receipt and are processed in order of receipt. Advance notice of delivery will be advised by telephone or fax prior to a delivery.

Delivery & Charges

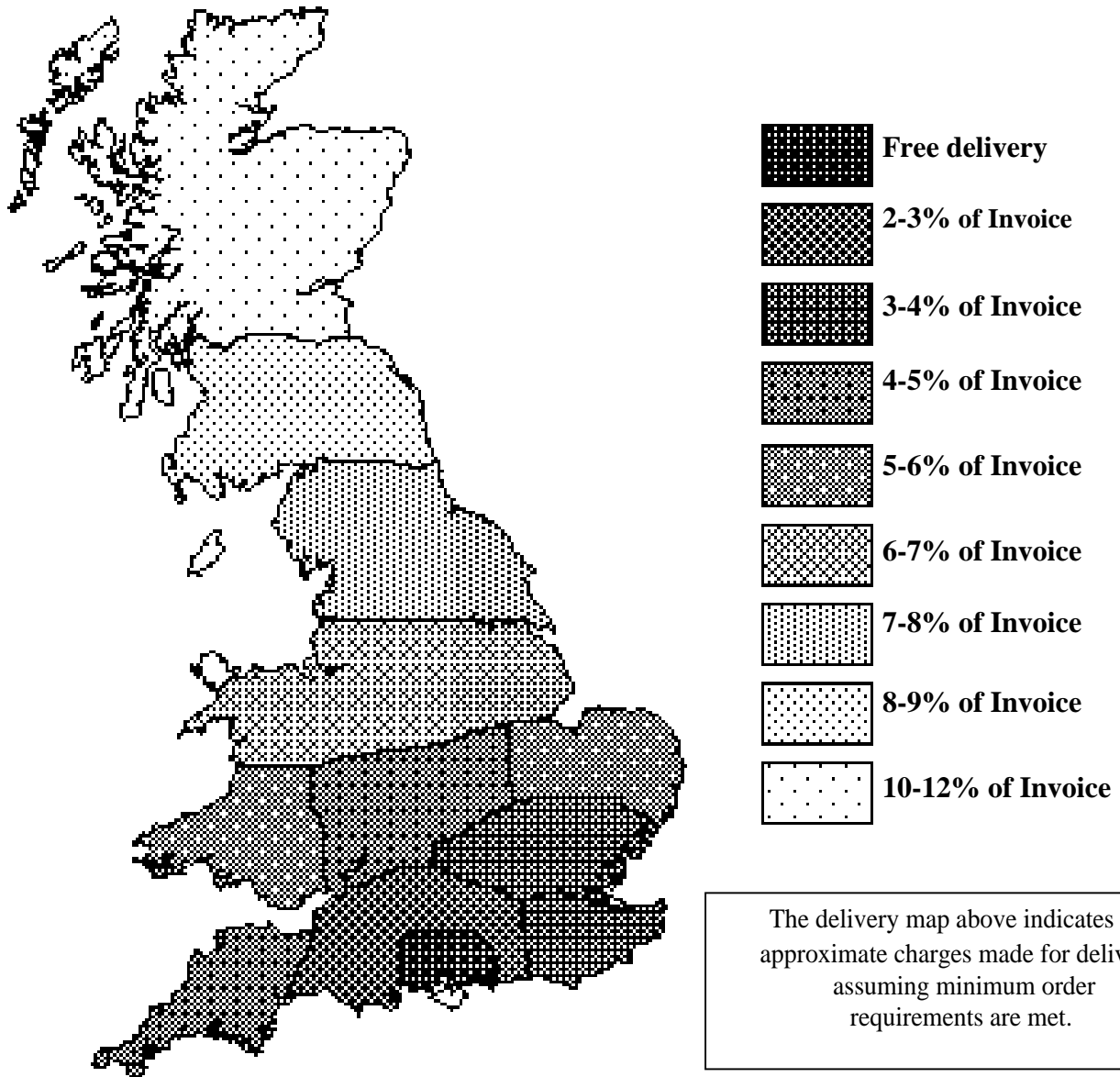
We can deliver orders with relative ease throughout mainland UK. Deliveries to Scotland and Wales are less regular, but we do aim to deliver 2 or 3 times each season. Deliveries to the Republic of Ireland and Northern Ireland will be delivered at cost. Offshore deliveries are made at cost. We deliver wherever possible using our own transport or contract delivery

agents. Where we cannot use this service, we use various Parcel Carriers especially with smaller orders and these are made at cost. Minimum Order Deliveries are charged as a percentage of the value of the goods dispatched as indicated on the delivery map overleaf, the minimum charge being £10. Orders are usually delivered in trays upright, or in the case of those sent by carrier, packed loose in cardboard cartons. Delivery is Free of Charge for individual orders for a single delivery placed in excess of £1000 to mainland England destinations.

Collections

It would be very helpful to us if you could give us **7 days** notice prior to collection. If you notified us of your intention to collect when ordering, you will be contacted to make arrangements. We reserve the right to charge a handling fee for orders not collected in good time.

Delivery Map



Prices & Discounts

- 10% **Payment discount** for orders collected, and paid for on collection.
5% **Collection discount** for all orders collected (subject to status and our standard terms of payment).
2.5% **Delivery discount** for payment on delivery or payment pre-delivery via pro-forma invoice.

Quantity Discount

Prices are indicated in sterling, and do not include FRA or delivery. The prices are indicated in four price bands, depending on the quantity per item ordered. These discounts are charged **per item**.

The price bands are as follows;

- 1 = (500+) 500 and over per item
2 = (100+) 100 –499 per item
3 = (60+) 60 –99 per item
4 = (20+) 20-59 per item (*Orders for less than 20 are surcharged by 15%*)

**Dont Forget! If you are not VAT-registered we do not charge any VAT.
So when comparing our prices, remember our automatic 17.5% discount!**